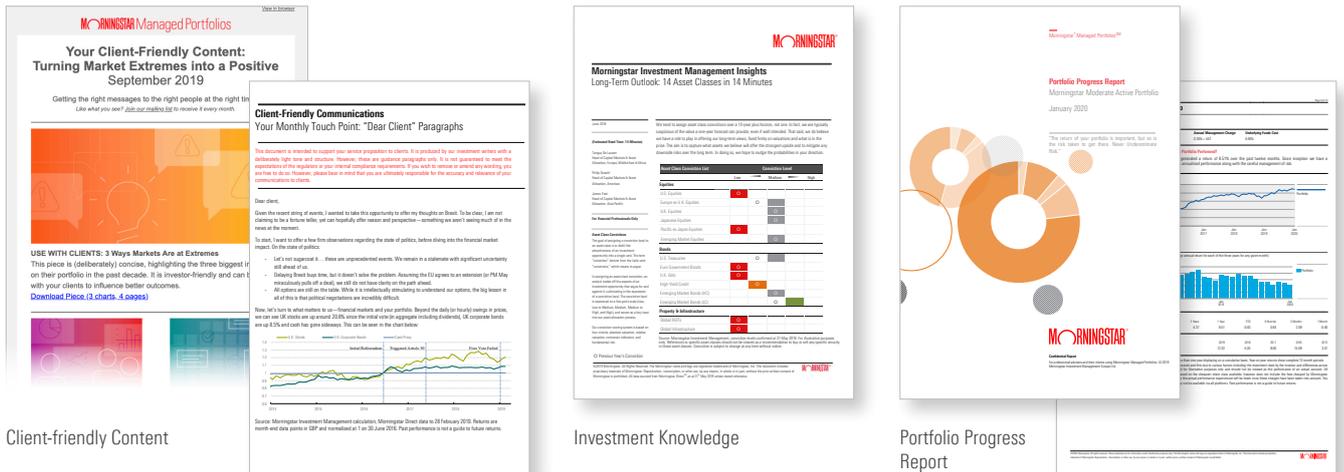


# How We Stay in Touch

## Proactive, supportive, results driven.



We have an extensive communication schedule with everything you expect from a professional investment manager—with a twist. We want to get you results too, so by partnering with us, we prioritise end-investor communications, including written templates you can copy and paste as if it were your own. We're redefining service, helping you succeed.



Client-friendly Content

Investment Knowledge

Portfolio Progress Report

### COMMUNICATION

#### Client-Friendly Content (email)

Key issues for investors today  
Client annual review chart packs  
Monthly touch point series

#### WHO'S IT FOR?

End investors

#### FREQUENCY

Monthly

#### Investment Knowledge (email)

Long-term outlook  
Topical market updates  
Client-friendly insights

Professional Advisers

Monthly

#### Portfolio-Specific Transparency

Portfolio Progress Report

End investor

Monthly

Factsheets and Quarterly reports

End investor

Monthly/Quarterly

Your portfolio-specific updates (email)

Professional Advisers

Quarterly

Portfolio change rationale

Professional Advisers

Adhoc

Morningstar performance reports

Professional Advisers

Monthly

ARC performance reports

Professional Advisers

Quarterly

DT risk analysis

Professional Advisers

Quarterly

Defaqto risk analysis

Professional Advisers

Quarterly

Synaptic risk analysis

Professional Advisers

Quarterly

10% depreciation forewarning

Professional Advisers

Adhoc

Pre-trading notice

Professional Advisers

Adhoc

All of the above and more is available through our Adviser Portal via the Adviser Tool Kit and Latest Insight sections.

If you would like to find out more about how we can help you and your client's please contact your local Business Development Manager or call us on **0203 107 2930**

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## What you need to consider

It is important to note that investments in securities involve risk and will not always be profitable. Morningstar Investment Management Europe Limited does not guarantee that the results of its investment decisions or the objectives of the portfolio will be achieved. Morningstar Investment Management Europe Limited does not guarantee that negative returns can or will be avoided in any of its portfolios. An investment made in a security may differ substantially from its historical performance and as a result, portfolios may incur a loss. Past performance is not a guide to future returns. The value of investments may go down as well as up and investors may not get back the amount invested.

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